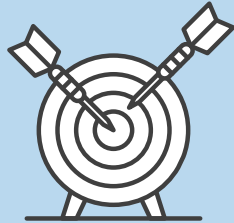




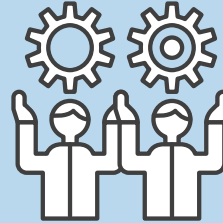
## Brief Summary:

Eclipsys has been helping Hydro Ottawa automate employee and contractor onboarding and job change actions



## Customer Objectives:

- Eliminate manual activities to create/change accounts
- Automate provisioning of Active Directory accounts and Exchange distribution lists
- Reduce productivity delays by completing on-boarding prior to new staff start date



## Solutions:

- Implementation of Oracle Identity Manager on-premise
- Integration with cloud HR system, on-premise Active Directory and Exchange and physical access
- Customization to support Hydro Ottawa unique provisioning business requirements



## Outcomes:

- Reduced operational costs
- Increased physical security and integration with door access system
- Simplified communication with staff
- Increased efficiency by eliminating delays waiting for accounts

## Length of Engagement:

- 30 months (on-going)

## Industry:

- Public Sector; Utilities

## Products:

- Oracle Identity Manager (IDM)

## Services Purchased:

- Eclipsys Bank of Hours
- Eclipsys professional services for IDM architecture, design and implementation